

NOV '23 NEWSLETTER



BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

- 804-566-3300 💊
- @GreggAdamsFH @
- @GreggAdamsFH

COMMUNITY ANNOUNCEMENTS

Holiday Decorations/Outside Lighting

Outside lighting must be Underwriters Laboratories (UL) approved and factory listed for outside use. Running electric cords through windows and doors, or across heating ducts or vent systems is prohibited, as this causes a fire safety hazard. All exterior lighting must be "GFI" protected. Residents are reminded that homes have limited amp circuits and care must be taken to prevent overloading. Holiday decorations and outside lighting are prohibited from being placed higher than the edge of the roof gutter. The use of staples, nails, screws, or other mechanical fasteners to attach decorations or lighting to homes and associated structures is prohibited. Plastic clip-on hooks may be commercially obtained and used to attach decorative lighting, garlands, etc. Attachment of anything to vinyl siding is prohibited. Additionally, electrical decorations must be unplugged when residents are away from the home.

Holiday decorations may not be displayed more than thirty days prior to the Holiday and must be removed thirty days post-Holiday. Outside decorative lights are to be turned off no later than midnight, except on Christmas Eve and New Year's Eve, when they are allowed to remain on overnight. Outside lights are not authorized during daylight hours. All live Christmas trees must be kept watered to reduce the fire hazard. If the needles begin to fall off or if branches break when bent, the tree must be removed from the residence. Use extreme care while decorating live trees and use UL approved lights that are not frayed nor have missing lights that may cause a fire. There will be a designated time for tree removal that will be communicated yearly in our newsletter and website.

MAINTENANCE CORNER

What happens if you accidentally flush a wet wipe?

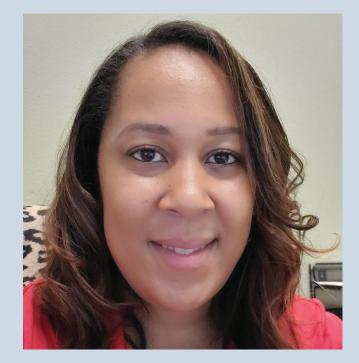
Wipes dissolve slowly or don't dissolve at all. Toilet paper dissolves quickly, whereas paper towels, feminine hygiene products, and wet wipes can take weeks, months or even years to dissolve; this is why flushing wet wipes could result in a nasty and expensive clog.

What happens if you leave the garden hose attached?

If you leave a garden hose attached, a small amount of water can stay lodged in the pipe by the spigot and will quickly freeze. This ice can damage your faucet and pipe: prevent a costly repair by disconnecting that hose today!

CONTACT INFORMATION

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM Office Number: 804-566-3300 Email: GreggAdamsFamilyHousingLeasing@HuntCompanies.com Facebook: @GreggAdamsFH Website: GreggAdamsFamilyHousing.com



EMPLOYEE SPOTLIGHT

Rasheta Goodwyn

Rasheta Goodwyn is a Community Manager for Adams Chase, Madison Park, Washington Grove, Monroe Manor & GOQ's. While visiting the Caymen Island, she kissed a Stingray. Locals said it is supposed to bring you good luck. At the age of 10, she first watched Jim Henson's movie "Labyrinth". This is her favorite movie of all time, and she has watched it over 250 times, but who's counting? When asked what she loves about her job, Rasheta said, "I love my job because it gives me the opportunity to meet and interact with so many different people from across the world. It also feels good knowing that I take part in making this a comfortable place for them while they are here."

MEET OUR FRIENDLY STAFF

Daisy Ling Community Director

Priscilla Lewis Community Manager

Rasheta Goodwyn Community Manager

Trisha Brown Community Manager

Roegeana Young Leasing Specialist

Kim Randolph Leasing Specialist Ashlyn Proctor Project Coordinator

Janet Cousins Resident Service Specialist

Rhonda Thrash-Maxwell Resident Service Specialist

Rachel Roache Resident Service Specialist

Jazmine Blackwell Resident Service Specialist

Brittany Wyche Resident Service Specialist



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IMPORTANT EVENTS

Tiny Tots Playgroup

Join us every 1st and 3rd Wednesday of the month at the Main Welcome Center (1510 Sisisky Blvd) from 10:00 – 11:00 AM for Tiny Tots playgroup. Crafting fun for preschool children and their parent(s) AGES 2-5.

November 1st – Cheerio Corn on the Cob & Playground (if weather & staffing permits)

November 15th – Fork Feather Turkey & Playground (if weather & staffing permits)

Due to limited space, registration for Tiny Tots Playgroup is required

To register please send an email to include your child's name and age to: GreggAdamsFamilyHousingLeasing@HuntCompanies.com

Holiday Photo Sessions

As in many years past, GAFH will again host two photo sessions in November for our families to have a photo taken. A gallery of their photos will be provided for them to choose a photo for GAFH to create a package of holiday cards. The two sessions are on November 4th, 2023, and November 18th, 2023, from 8:30 AM to 1:30 PM. Registration is required via Sign Up Genius and the sign-up link will be sent via email to the email address on file at your rental office on October 23rd, 2023.

Find the Turkey

We are hoping this will be a fun adventure for the kiddos. Beginning November 7th through November 21st, 2023 – several "Turkeys" will be placed though out the neighborhoods (look in the playgrounds). Each "Turkey" will have a number on it. When you find a "Turkey" bring it to the Main Welcome Center to claim your prize!!

GOOD NEWS STORIES

On October 19, 2023, GAFH hosted our annual pumpkin patch event along with Fort Gregg Adams Fire Department promoting Fire Prevention Month. Each neighborhood center had a lawn full of small pumpkins for the kiddos to choose from and a craft table to decorate their pumpkins. Firefighters and a fire engine were present at each center to discuss fire safety. The kiddos were allowed to inspect the fire trucks, which was a big success. Refreshments and treats were enjoyed by all.

NOVEMBER IS AVIATION HISTORY MONTH



NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH



THANKSGIVING - NOVEMBER 23RD



PET OF THE MONTH Jennifer Demings's pup Zeus



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2023 NOVEMBER





CONNECT WITH US!



